

**Please read the following important terms and conditions before you pay and book your place with us and check that they contain everything which you want and nothing that you are not willing to agree to.**

**These terms and conditions (“Agreement”, “Terms”) form the basis of your participation in our online and offline training courses, together with general conditions, explanations and expected standards of behaviour whilst participating in, attending and afterwards.**

**By reserving a place on any of the courses you enter into a legally binding contract with Us. You accept and agree to be bound by these Terms.**

**Your acceptance has immediate cost implications and creates financial commitments.**

This contract sets out:

- your legal rights and responsibilities;
- our legal rights and responsibilities; and
- certain key information required by law.

This contract is used for when you and we enter into a contract.

In this contract:

- ‘We’, ‘us’ or ‘our’ means More than Enough Limited; and
- ‘You’ or ‘your’ means the person buying services from us.

If you don’t understand any of this contract and want to talk to us about it, please speak with us in store or contact us by:

- email [graduatesupport@marisapeer.com](mailto:graduatesupport@marisapeer.com) (Monday to Friday: 9am to 6pm).

#### **Do you need extra help?**

If you would like this contract in another format (for example: audio, large print, braille) please contact us using the contact details at the top of this page.

#### **Who are we?**

<b>Trading name:</b>	<b>Rapid Transformational Therapy (RTT)</b>
<b>Training Providers:</b>	<b>UK - More than Enough Limited, CN 09680085</b>
	<b>USA - I Am Enough LLC, CN E0494152017-6</b>
<b>Registered Address:</b>	<b>UK registered office - 21 Navigation Business Village, Navigation Way, Ashton-On-Ribble, Preston, Lancashire, United Kingdom, PR2 2YP</b>
	<b>USA registered office - <a href="#">848 N Rainbow Blvd, #3358, Las Vegas, NV 89107.</a></b>

## 1 Introduction

- 1.1 If you book our courses you agree to be legally bound by this Agreement.
  - 1.2 Upon the receipt of your acceptance, your contract with us, and any applicable cooling off period, will commence immediately. Your place will be confirmed upon receipt of full payment or a deposit (“date of booking”).
  - 1.3 When booking any of our courses or services you also agree to be legally bound by:
    - 1.3.1 our terms and conditions and any documents referred to in them;
    - 1.3.2 all rules and regulations relating to your course contained in the Program Guide including (without limitation) attendance and disciplinary rules, IT, exam rules, assessment regulations and appeals;
    - 1.3.3 extra terms which may add to, or replace some of, this contract. This may happen for security, legal, regulatory reasons or other reason. We will contact you to let you know if we intend to do this by giving you one month’s notice;
    - 1.3.4 specific terms which apply to certain services or related goods which we supply with the services. If you want to see these specific terms, please contact Us;
    - 1.3.5 RTT may video, photograph or otherwise digitally record live training courses and you irrevocably authorise us to use any image, likeness or recording of you in any manner we chose without reference to or payment to you. The use of videos, photos, or digital recording is in accordance to our legitimate interests which can be found on Privacy Policy.
- All of the documents form part of this contract as though set out in full here.
- 1.4 We will use reasonable endeavours to deliver your course in accordance with the description given to it on our website at the date of its commencement. However, we reserve the right to make any variations to your course which We consider to be necessary including (without limitation):
    - 1.4.1 to reflect changes to the theory in an area of research or practices around the subject or its delivery;
    - 1.4.2 as a result of a commissioning or accrediting body requiring certain content to be added to or changed within your course;
    - 1.4.3 if your educational experience would be or would be likely to be impaired if changes were not made to your course.
  - 1.5 Attendance of our face-to-face course does not automatically mean you will meet the required standards at the end of the course. Students who fail to meet the required standards may be provided with a support and action plan to help you improve, with an aim to have you meet the required completion standards which include but not limited to extended learning sessions or extra training sessions after the course.

## 2 Information we give you

*We will give you information on:*

*the main characteristics of the course you want to book*

*who we are, where we are based and how you can contact us*

*the total price of the course including any taxes (or where this cannot reasonably be worked out in advance, the manner in which we will work out the price)*

*the arrangements for payment, carrying out of the services, and the time by which we will carry out the services*

*our complaint handling policy*

*how long the contract is for and how to end it*

- 2.1 The key information we give you by law forms part of this contract (as though it is set out in full here).

## 3 Your privacy and personal information

- 3.1 Our **Privacy Policy** is available on our website at <https://www.iubenda.com/privacy-policy/77289164/legal>.
- 3.2 Your privacy and personal information are important to us. Any personal information that you provide to us will be dealt with in line with our Privacy Policy, which explains what personal information we collect from you, how and why we collect, store, use and share such information, your rights in relation to your personal information and how to contact us and supervisory authorities if you have a query or complaint about the use of your personal information.

## 4 Course content and services

- 4.1 Below, we set out how a legally binding contract between you and us is made.
- 4.2 When you book on to any course with us, this is when you offer to buy our services from us.
- 4.3 Course fees include (from the date of booking): tuition for a period of up to (12) twelve months relevant to your course, mentoring sessions (amount varying per course), online learning resources, other resources and (2) attempts at passing each the written and practical (if applicable) assessments. The fees will also include access to our Support Team both for a period up to twelve (12) months effective from the date of booking. Please note, all mentoring sessions must be taken prior to completing your training, any outstanding mentoring sessions remaining after this are automatically forfeited.
- 4.4 Course fees exclude: License to Practice and reassessments after 2 attempts (an administration fee for additional assessments will be charged separately).
- 4.5 The course is based on assessments, failing the assessments will result in a fail of the course. We provide no guarantee that you will successfully pass the assessment components of the course to the standard required by RTT. You will have the opportunity for reassessment, subject to an additional fee under clause 4.4.

4.6 From the date of booking you will have twelve (12) months to finalise your training and unless otherwise specified, this is subject to completion of the following targets:

4.6.1 Passing a Written Assessment (for Online with Mentoring this assessment cannot be attempted prior to 3 months from the date of booking)

4.6.2 Passing a Practical Assessment (only if relevant to your course).

4.6.3 Submission of a Readiness to Practice Portfolio.

After completion of these targets you will receive your certifications and an invitation to apply for a **License to Practice**.

4.7 In accordance with this clause 4.6, for all modes of RTT training, upon completion of a successful written and practical assessment (if applicable) and submission of a Readiness to Practice Portfolio, we will consider your training complete. Upon completion of the course, we will then provide you with the benefit of applying for a (12) month License to Practice and upon receipt of this License you are simultaneously accepted into the RTT Alumni Professional network for the same period. A License to Practice will enable you to obtain a licensed status. We reserve the right to amend any of our membership benefits and terms from time to time at our discretion.

4.8 Your right to use our intellectual property is in accordance with this clause 15, and the License to Practice agreement. By holding a License to Practice you benefit from the following (non-exhaustive list of) benefits:

4.8.1 Designation of the relevant RTT titles (i.e. Licensed RTT Therapist or Licensed RTT Practitioner).

4.8.2 Use of RTT trademarks, branding and media.

4.8.3 Structured Program development

4.8.4 Acceptance into RTT Alumni Professional network.

4.8.5 Use of RTT scripts in your client sessions.

The License to Practice is valid for a period of twelve (12) months and must be renewed annually. A full list of benefits can be found in the License to Practice Agreement. You must be fully in compliance to these Terms, and specifically License to Practice terms. Failing to comply with these Terms and/or License to Practice Agreement, will result in immediate termination of the License to Practice, Alumni and use of RTT Intellectual Property Rights.

4.9 Without applying to or having an active License to Practice, you do not have the right to represent yourself as an RTT Therapist or RTT Practitioner. This means you cannot use any relevant logos, trademarks, branding, media or any other such RTT resources mentioned in accordance with the License to Practice or the Media and Image Guidelines. Doing so would be in breach of these Terms which could result in legal proceedings against you and/or revocation of your certification.

4.10 In accordance with this clause 4, and the License to Practice Agreement, we provide the following disclaimers which cannot be relied upon by you in the future:

- 4.10.1 There is no guarantee you will duplicate and or match the results stated in our materials, courses or publications.
  - 4.10.2 Any testimonials and examples used specific results and are not intended to represent any guarantee that you or anyone will achieve the same or similar results.
  - 4.10.3 When we present marketing information about promoting a therapy practice, we are not providing financial advice. The information we provide is general in nature and does not consider your individual circumstances.
  - 4.10.4 Our training does not provide medical, financial, legal, business or other advice of a regulated profession. You commit to undertake careful and competent due diligence, including obtaining independent advice before taking any action or inaction because of information gained in this course.
- 4.11 Upon the eleventh (11<sup>th</sup>) month of your first (12) months of training, we will notify you the permissions provided under clause 4.3 are coming to an end. On this written notification of the end of the twelfth (12<sup>th</sup>) month term you will have the opportunity to renew and subscribe to the permissions set out in clause 4.3 by purchasing a License to Practice which will be provided to you in a separate agreement along with associated fees. In addition, upon the eleventh (11<sup>th</sup>) month of your current License to Practice, we will notify you the permissions provided under clause 4.8 are coming to an end. Should you wish not to purchase your first License to Practice or renew a current License to Practice, all access and permissions subject to clause 4.3 and 4.8 will be withdrawn and you will be required to cease use of all of our Trade Marks, RTT material content and other Intellectual Property Rights set out in the License to Practice Agreement and related documents, and RTT methodology. **Failing to do so could result in legal proceedings.**
- 4.12 We may contact you to say that we cannot accept your booking. If we do this, we will try to tell you promptly why we cannot accept this. This is typically for the following reasons:
- 4.12.1 we cannot carry out the services (this may be because, for example, we have a shortage of staff);
  - 4.12.2 we cannot authorise your payment; or
  - 4.12.3 there has been a mistake on the pricing or description of the services.
- 4.13 If you are under the age of 18 you may not buy any services or courses from us.
- 4.14 Our Professional Code of Conduct must be agreed to upon every application and renewal of a License to Practice. The Codes of Conduct must be strictly adhered to and a breach of these Codes or additional principle along with these Terms and Additional Terms could result in a breach of these Terms possible revocation of your License to Practice.

## 5 **Warranty and Disclaimer**

- 5.1 You warrant to Us that, you suffer from no medical or physical condition or disability ('impairment') that will or might increase the normal risks associated with participation in the course. Alternatively, if you do have an impairment, you warrant that your doctor has approved your participation in this course.

- 5.2 You warrant and accept that you have exercised due diligence with regard to the legal requirements/regulations and will follow all legal requirements and regulations in your region/area before enrolling on our course and/or when you begin practicing after completion of the Course. RTT is not reasonable for ensuring that you have the right to practice in a certain region/area. Failing to follow legal requirement and regulation could result in revocation of your License to Practice. It is in our discretion to refuse a refund of any monies pay if you discover you cannot practice RTT in your region/area after booking a place on our course.
- 5.3 The techniques We teach can have a big impact. Some people are more resilient in coping with change than others. We need to let you know about the types of injuries that people could experience in participating in our training, even if that injury has never occurred before, or is highly unlikely. You acknowledge that participation in this course involves a degree of risk of personal injury, including a small risk of emotional upset or at the extreme, serious injury or death, and agree to take responsibility for your health and well-being in relation to our course.
- 5.4 You acknowledge that RTT does not carry medical Course for students. You are strongly recommended to obtain health insurance appropriate to your circumstances. You acknowledge that in the event of personal injury or illness suffered in association with your participation in the course, any costs incurred will need to be paid by you from your personal resources or insurance. This does not limit your rights if injury or illness was caused solely by the negligence of RTT.
- 5.5 You acknowledge that we will be covering sensitive topics including anxiety, depression, self-esteem, fears, phobias and addictions and that these topics can trigger psychosis or trauma in some individuals. If you elect to participate, you agree to participate with this knowledge.
- 5.6 You understand that participation in a live therapy demonstration is voluntary. You acknowledge that participation in a live therapy demonstration does not constitute a client contract between you and RTT or any trainer.
- 5.7 If you seek ongoing consultations with a trainer, you will need to arrange that independently with the trainer outside the course at your own cost.
- 5.8 You agree to inform us immediately if you feel that participation in any part of the course would be unsafe or uncomfortable for you, or you experience upset or injury during the course.

## **6 Right to Refuse Entry or Exclude**

- 6.1 We reserve the right to refuse course entry to any participant, or to exclude a participant from a course where there is or has been conduct which in our opinion is likely to cause distress, damage or annoyance to other students, employees, property or to any third party.
- 6.2 We reserve the right to refuse course entry to any participant, or to exclude a participant from a course where there is or has been a breach of this Agreement.
- 6.3 Participants refused entry to a course or removed from a course will incur the charges applicable admin fee and will be liable to pay the entire balance of the course fee including any lose of the Deposit (if applicable).
- 6.4 All courses are delivered in English, and it is up to you to assess your level of competency before enrolling in our course.

## **7 Cooling Off**

- 7.1 Cooling off periods apply for all training options including (but not limited to) RTT Online with Mentoring, RTT Plus, and RTT Professional and Virtual Classroom Learning.
- 7.2 For all course bookings we provide a fourteen (14) day cooling off period. Your fourteen (14) day cooling off period starts on the day you book your place with us and pay your deposit. During that period you can cancel your booking without giving any reason, and at no cost to you. This is unless you have progressed past Module 2 of our LMS Online course or if you participate in any amount of online/virtual learning during the 14 day cooling-off period.
- 7.3 For any bookings made less than fourteen (14) days before the start date of the course, the cooling off period will not apply and no refunds will be provided in the event of cancellation or failure to attend.
- 7.4 After the cooling off period has expired, our usual cancellation terms apply.

## **8 Cancellations and Refunds**

- 8.1 Cancellation of this contract occurs when you cancel your course place, or if We cancel this contract ("Cancellation").
- 8.2 The extent of your fee liability will vary depending on the Cancellation date. Please see your Payment Schedule for full details of your fee liability on Cancellation, or as detailed in separate documentation and correspondence forming part of these Terms.
- 8.3 If you cancel your place on any date that is before the end of any applicable cooling off period, any Deposit you have paid (should you have been required to pay one for any reason) will be refunded to you and you will not be liable to pay the remain course fees subject to clause 7.2.
- 8.4 If you cancel your place on any date that is after any applicable cooling off period has ended but is before the start of the course, any Deposit you have paid (should you have been required to pay one for any reason) will be non-refundable and will have an applicable admin fee, but you will not be liable to pay your remaining course fees.
- 8.5 If you opt to pay for one of our courses in full, a deposit is required to secure your place, after which the full remainder is due in 14 days. Failure to pay the remainder after 14 days will result in you losing your deposit and place on the course.
- 8.6 If you are taking up a Payment Schedule option with one of our third-party affiliates, your place on the course will only be confirmed once we have received the approved funds directly from the third party company.
- 8.7 If you cancel your place, on any date after 30 days of the course starting, you will be liable to pay the entire balance of your course fee, your full Deposit (if you are required to pay a Deposit for your course and this has not already been paid) and applicable admin fee.
- 8.8 All modes of RTT training with elements delivered online are digital products immediately available to you. All digital products are available to you now and in the future are not eligible for refund once the cooling off period has expired unless specifically expressed in writing.
- 8.9 To exercise your right to cancel you must inform us of your decision to cancel by a clear written statement.

- 8.10 You cannot cancel by telephone or otherwise.
- 8.11 If you send an email cancellation, We will communicate to you an acknowledgement of receipt of such a cancellation by email without delay. We recommend you keep a copy of your acknowledgement.
- 8.12 The [graduatesupport@marisapeer.com](mailto:graduatesupport@marisapeer.com) team will acknowledge receipt of all e-mails within 48 hours of receipt. If you send an e-mail and do not receive this acknowledgement please re-send your e-mail.
- 8.13 We reserve the right to refuse, modify, withdraw an offer, or cancel your accepted place on your course or any of our courses for any of the following reasons:
- 8.13.1 If you have not paid your Deposit (should you have been required to pay one for any reason) and/or your Course fees in accordance with these Terms, your Payment Schedule or provided due date.
  - 8.13.2 If you have any outstanding debt owed to Us in respect of any other courses.
  - 8.13.3 If you are paying by direct debit and the direct debit payment is cancelled or fails.
  - 8.13.4 If you have not met the eligibility criteria for your course.
  - 8.13.5 If you fail to take up your place at the start of your course.
  - 8.13.6 If you fail to attend in accordance with our requirements.
  - 8.13.7 If you are found to have committed gross misconduct or found guilty of a serious criminal offence.
  - 8.13.8 If there are not enough students confirmed on your course or if the number of students confirmed on your course exceeds the number of places available on your course.
  - 8.13.9 Or any other unforeseen circumstance out of our control.
- 8.14 We reserve the right to change the course dates or venue as a result of circumstances beyond our control. Whilst every effort is made to avoid changes to our programme, we reserve the right to modify, withdraw or cancel any course.
- 8.15 In the unlikely event that we are required to cancel a course, your payment will be refunded by the same method and in the same currency you paid us including any applicable deposit if paid.
- 8.16 We cannot be held liable for any other costs including (but not limited to) expenses, travel or accommodation or other arrangements as a result of a course being cancelled or modified. We recommend that you take out adequate travel insurance to cover any significant costs or consequential losses incurred.
- 8.17 Authorised refunds will be refunded within fourteen (14) working days after your cancellation, by the same method and in the same currency as paid by you.



- 8.18 No reductions, set-offs or refunds will be made available to any student not arriving for the start of the course, arriving late, leaving early or otherwise failing to attend the full course for any reason.
- 8.19 If you have cancelled your booking, you will not be permitted entry to the course without prior payment in full, and a place being available on the course.
- 8.20 We acknowledge that there may be extenuating circumstances preventing your attendance at the commencement or any part of the live course. You must apply to us in writing for consideration of your circumstances. In our absolute discretion, we may permit the transfer of your booking to a future course or refund part of the course fees paid. Any changes to your booking made due to extenuating circumstances must be confirmed by us in writing to have any force or effect.

## **9 Charges and payment**

- 9.1 Current fees for your course are detailed in your offer and can be seen in the Payment Schedule. We review our fees from time to time.
- 9.2 Bookings and payments are not transferable between courses, or participants.
- 9.3 Payments of the course can be paid in full or paid in installments in accordance with the Payment Schedule, however paying in installments will attract a premium to the course fee.
- 9.4 If a Payment Schedule is agreed upon signing up to any of our courses. You agree to adhere to the Payment Schedule terms along with these Terms.
- 9.5 There are limited places made available for each course. Places for accepted bookings are allocated on a 'first come, first served' basis.
- 9.6 Course fees must be paid in accordance with the due date set out to you in written correspondence from Us.
- 9.7 It will be difficult for you to transition between any of our courses to the scheduling of events. If you do wish to transition to another one of our courses we will, at our discretion, confirm whether this will be acceptable to do. Any changes to your course is subject to written confirmation by us and should you receive acceptance of upgrading your current course, there will be cost implications. Downgrading, if permitted will not affect course fees you pay and you will be applicable to continue to pay for the original course fees as referred to the Payment Schedule Agreement.
- 9.8 Late payment may lead to cancellation of your course place and refuse entry on the day of commencement of the course.
- 9.9 We accept most major credit cards and debit cards, however we do not accept cheques.
- 9.10 All payments by credit card or debit card need to be authorised by the relevant card issuer.
- 9.11 If someone other than you makes any payment, or agrees to make any payment on your behalf, you remain liable for full payment until RTT has received cleared funds. Any rights We may have against the payer are not affected.
- 9.12 The price of the course and services:

9.12.1 is in US Dollars (\$) but may vary on territory;

9.12.2 includes VAT at the applicable rate;

9.12.3 does not include the cost of permission of use under clause 4.5 beyond the twelve month period or any reassessments.

9.13 If you do not pay your course fees or reassessment fees in accordance with these Terms, We reserve the right to withdraw any offer, cancel your accepted place on your course, exclude you from any relevant assessment or reassessment, leave your assessment or reassessment unmarked, or withhold assessment or reassessment results and materials for your course.

## 10 Restrictive covenants

10.1 Subject to clause 4.6 and during the course term, you will:

10.1.1 not during the Term and for three (3) years after be engaged, concerned or interested directly or indirectly in a business which competes or may compete with Us.

10.1.2 not for three (3) years after the Term be engaged, concerned or interested directly or indirectly in a business similar to or which competes with RTT;

10.1.3 not for three (3) years after the Term:

- (a) hold itself out as connected or having been connected with or interested in RTT the trade marks or Us;
- (b) to promote, create or sell a course or resource either identical or similar to our course materials or resources;

10.1.4 not for three (3) years after the Term on your own behalf or that of any other person solicit or entice away from RTT, its other members or other agents any person who at termination of this Agreement is employed by the RTT or its members or other agents or provides services to any such person in connection with a business similar to Us.

10.2 The Parties agree that the restrictions contained in clause 10.1 are reasonable in all the circumstances.

## 11 End of the contract

If this contract is ended it will not affect our right to receive any money which you owe to us under this contract.

## 12 Limit on our responsibility to you

12.1 Except for any legal responsibility that we cannot exclude in law (such as for death or personal injury) or arising under applicable laws relating to the protection of your personal information, we are not legally responsible for any:

12.1.1 losses that:

- (a) were not foreseeable to you and us when the contract was formed; or

- (b) that were not caused by any breach on our part;
- 12.1.2 business losses; and
- 12.1.3 losses to non-consumers.

### 13 Confidentiality

13.1 You will not, without our prior written consent, disclose:

- 13.1.1 the existence of terms of this Agreement;
- 13.1.2 any information relating to the customers, products, plans or otherwise to the business or affairs of RTT which is obviously confidential or has been identified by the RTT as such; or
- 13.1.3 any information developed by the RTT in performing its obligations under, or otherwise pursuant to this Agreement;

all such matters together are **Confidential Information**.

13.2 You will not use RTT's Confidential Information except as required to perform this Agreement.

13.3 Disclosure of Confidential Information may be made to your officers, employees, professional advisers and consultants and other agents, in each case on condition that you are responsible for compliance with the obligations of confidence hereunder.

13.4 Confidential Information does not include information which:

- 13.4.1 is or becomes public other than by breach of this Agreement;
- 13.4.2 was before this Agreement, or becomes known to you without breach of confidence;
- 13.4.3 is independently developed by the you without using information supplied by the Us; or
- 13.4.4 is required to be disclosed by law or regulatory authority.

13.5 As a participant in our course you are not authorised to make any public statements about RTT, the course or our therapy methodology. Any requests for interviews or comments from internet news channels, forums, blogs or traditional news media must be directed to RTT.

13.6 You agree not to make any digital recording (whether audio, video, photographic, streaming or by other method) of any part of the course, or the course participants (including member of staff, employees, or agents of RTT).

13.7 This clause will remain in force after termination of this Agreement.

### 14 Termination

14.1 **This clause is subject to clause 4.6 and after successful completion of the course, and the License to Practice if applicable.** This Agreement may be terminated at any time by the Us if:

- 14.1.1 You commit a material breach, or series of breaches resulting in a material breach, of the Agreement and such breach is not remediable or is not remedied within fifteen 15 days of written notice to do so;
- 14.1.2 You pass a resolution for winding-up or for the appointment of an administrator, or a liquidator or administrator is appointed in relation to the other, or a winding-up order is made in relation to the other;
- 14.1.3 a receiver or administrative receiver is appointed in relation to your business or any of your assets;
- 14.1.4 You compound with, or make an application to court for protection from, creditors generally;
- 14.1.5 You take or suffer any similar action in any jurisdiction;
- 14.1.6 You have persistently breached this Agreement;
- 14.1.7 You or any of your employees brings the RTT Brand into disrepute;
- 14.1.8 You or any of your employees is convicted of an offence involving dishonesty;

14.2 On termination:

- 14.2.1 Clause 10 & 13 will apply;
- 14.2.2 All rights and Licenses granted to the You under this Agreement will cease, and you will cease to operate the use of RTT trade marks, intellectual property, and material content;
- 14.2.3 You will immediately cease to represent yourself as an RTT Therapist or RTT Practitioner for RTT and having any right in relation to the RTT trade name and will make no further use of the content, the Intellectual Property or other property of the RTT;
- 14.2.4 You will return or (at the request) destroy all Confidential Information and other property of RTT then in your possession or control and will certify in writing that this has been done;
- 14.2.5 You will return or (at the request) destroy all promotional and marketing material relating to and representing in its possession or control, and will certify in writing that this has been done;
- 14.2.6 You will re-deliver to Us all copies of the material content and/or all stationery and signs bearing the trade marks.
- 14.2.7 You agree not make any disparaging or negative comments regarding RTT, the Training Provider or any of our staff, employees or agents via social media review sites, internet forums, chat rooms or traditional media outlets.

14.3 Termination will be without prejudice to the accrued rights and liabilities of the parties.

## **15 Intellectual Property**

- 15.1 All trading names, registered trademarks, materials, handouts, whiteboard illustrations, videos or sound recordings, contents of any promotional videos, photographic images and other materials presented in our courses are copyright to, and the intellectual property of More Than Enough Limited.
- 15.2 Intellectual property rights means rights such as: copyright, trade marks, domain names, design rights, database rights, patents and all other intellectual property rights of any kind whether or not they are registered or unregistered (anywhere in the world). We and our licensors reserve all of our and their rights in any intellectual property in connection with these Terms. This means, for example, that we and they remain owners of them and free to use them as we and they see fit.
- 15.3 Our trademarks include (amongst many others) the word 'RTT', RAPID TRANSFORMATIONAL THERAPY' the 'RTT' logo, as well as other marks which are used as trade marks. These trade marks may be in use and/or registered in more than one country and your use and subject to clause 4.6 and the License to Practice, access of our site and content does not give you any rights to use our trade marks.
- 15.4 All content including, without limitation, the trademarks of More Than Enough Limited, logos, graphics, text, photos, designs, logos, icons, images, data and software is the property of More Than Enough Limited, its affiliates and licensors and as such is protected by international and UK copyright and other intellectual property laws. Any copyright or other intellectual property is owned by or licensed to us. You are absolutely prohibited from reproducing all or any part of the contents except in accordance with this Agreement, specifically clause 4.6 and the License to Practise.
- 15.5 You agree not to infringe upon our intellectual property rights by copying, reproducing, distributing, altering or changing our material in any way without our express written permission. We will inform you what is permissible and what constitutes authorised use as per the License to Practice agreement and our Media and Image Guidelines or such other named guidelines prescribing the use of our intellectual property rights.

## **16 Complaints & Disputes**

- 16.1 We are committed to providing a high-quality service to all our clients. When something goes wrong, we encourage you to tell us about it as soon as possible. Complaints and disputes provide us with an opportunity to learn and improve for the future, as well as a chance to put things right for you.
- 16.2 We will try to resolve any disputes with you quickly and efficiently. Please contact us within fourteen (14) days of the day on which the circumstances occurred that gave rise to your concerns and we will endeavour to acknowledge receipt within three (3) working days.
- 16.3 If you are unhappy with:
- 16.3.1 the course;
  - 16.3.2 our service to you generally; or
  - 16.3.3 any other matter,

please contact us on graduatesupport@marisapeer.com or in writing addressed to our registered office, with the subject line "Complaints/Feedback" soon as possible.

16.4 If you and we cannot resolve a dispute using our internal complaint handling procedure within thirty (30) working days, we will:

16.4.1 let you know that we cannot settle the dispute with you;

16.4.2 notify you on how to appeal if you are not satisfied with our decision, and

16.4.3 give you certain information required by law about our alternative dispute resolution

16.5 The laws of England and Wales will apply to this Agreement.

## 17 General

17.1 **Relationship.** The parties are independent and not principal and agent, partners, or employer and employee.

17.2 **Severability.** The unenforceability of any part of these Terms will not affect the enforceability of any other part.

17.3 **Variation.** No variation of this these Terms shall be valid or effective unless it is in writing.

17.4 **Notices.** Notices under these Terms will be in writing and sent to the persons and addresses as provided. They may be given, and will be deemed received:

17.4.1 by first-class post: two Business Days after posting;

17.4.2 by airmail: seven Business Days after posting;

17.4.3 by hand: on delivery;

17.4.4 by facsimile: on receipt of a successful transmission report from the correct number; and

17.4.5 by email: on receipt of a delivery or read return mail from the correct address.

17.5 **Waiver.** No delay, act or omission by RTT in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.

17.6 **Entire Agreement.** These Terms (which include your Fee Schedule, License Agreement and any other documentation which has been expressly incorporated by these Terms or the Fee Schedule and any separate offer documentation and correspondence received by you and stated as forming part of these Terms) constitute the entire agreement between you and the Us. By accepting your place on your course, you confirm that you have not relied on, and shall have no right or remedy in respect of, any statement, representation, assurance or warranty (whether made negligently or innocently) other than as expressly set out in these Terms.

17.7 **Further Assurance.** The parties will do all further acts and execute all further documents necessary to give effect to this Agreement.

17.8 **Rights of Third Parties.** This Agreement is not enforceable by any third party under the Contracts (Rights of Third Parties) Act 1999.

You agree that your participation as a student in the course is with your own full and informed consent.

Read and agreed to by Student/participant named below

Name:
Signature:
Date:

## PAYMENT SCHEDULE AGREEMENT

Please read these Additional Terms and Conditions carefully before purchasing any course mentioned below and choosing to pay. Please print off or keep a copy of these Additional Terms and Conditions for your records.

By ordering a Course and agreeing to pay using the Payment Schedule set out below, you are confirming you understand clearly the Payment Schedule and you agree to be bound by these Additional Terms and Conditions and our Main Terms and Conditions.

These Additional Terms and Conditions are in addition to the Main Terms and Conditions and the Website Terms of Use that apply to the sale of any of our courses.

If there is any conflict between these Additional Terms and Conditions, the Main Terms and Conditions and the Website Terms of Use, the conflict shall be resolved according to the following order of priority; (1) the Additional Terms and Conditions; (2) the Main Terms and Conditions and (3) the Website Terms of Use.

<b>Name:</b>		
<b>Course purchased:</b>		
<b>Course start date:</b>		
<b>Full purchase price:</b>		
<b>Amount of deposit paid:</b>		
<b>Date deposit paid:</b>		
<b>Payment schedule:</b>	<b>Term:</b>	
	<b>Instalment amount</b>	<b>Due date</b>
		Due on the                      of each month of the term until the final payment below has been paid
	<b>Due date and amount of final payment:</b>	
<b>Late payment fee for any overdue payment:</b>		



## **1. Definition**

Words and expressions defined in the Main Terms and Conditions have the same meaning in these Additional Terms and Conditions except to the extent that they are varied by these Additional Terms and Conditions.

## **2. Additional Terms and Conditions**

- 2.1 The Payment Plan enables you to pay your Course Fees in instalments as set above, a deposit is due at the time your order is placed. The remainder of your Course Fees will be due in on the due date set out above.
- 2.2 You agree to give us a payment authority to debit the Payment Schedule amounts, on the due dates mentioned, through your nominated payment method until the purchase price has been paid in full.
- 2.3 You understand that once an installment is paid or debited from your account this becomes non-refundable.
- 2.4 If you do not return your completed Payment Schedule application form within 24 hours of placing your order, your order will be cancelled.
- 2.5 it is your responsibility to ensure that the required payments are made in accordance with the payment details set out in Payment Schedule. Any failure to make payment of an instalment in accordance with these Additional Terms and Conditions will be a breach of the terms of the Payment Schedule and, without prejudice to any other rights it may have, we reserve the right to:
- 2.5.1 suspend access and support to the course until all payments due are up to date; and/or
  - 2.5.2 withdraw you from the Payment Schedule and any remaining Course Fees will become immediately due and payable in full; and/or
  - 2.5.3 refuse admittance to you to the course and/or any assessments or exams relating to the course; and/or
  - 2.5.4 withhold the results of any assessment or exam you may have taken in relation to the course.
- 2.6 You accept full liability for all costs incurred by Us in recovery fees/debt due to us if in breach of these Additional Terms and Conditions and/or the Main Terms and Conditions. These costs may include but not limited to legal fees, debt collection agent fees and court proceeding fees.
- 2.7 Where we take action under Clause 2.5 of these Additional Terms and Conditions, you will not be entitled to a refund of any Course Fees already paid.
- 2.8 The Payment Schedule shall not be available in respect of courses which have already been purchased by you and/or where the Course has already commenced.
- 2.9 We may withdraw the Payment Schedule at any time in its sole discretion. Any such withdrawal shall not affect you or students who have purchased and are participating in

any course and using the Payment Schedule at the date of such withdrawal. The Payment Schedule shall continue to be available to those in relation to the course which they are undertaking.

2.10 If you have breached, or, are in breach of any of the Main Terms and Conditions and/or these Additional Terms and Conditions, you will cease to be eligible for the Payment Schedule in respect of the relevant course and any future courses you may book, and We reserve the right to withdraw you from the Payment Schedule and any remaining Course Fees will become immediately due and payable in full.

2.11 If you cancel your order in accordance with Clause 8 of the Main Terms and Conditions, you will cease to be eligible for the Payment Schedule in respect of the relevant Course and any remaining Course Fees due by you will become immediately due and payable in full.

2.12 We may update or amend these Additional Terms and Conditions from time to time to comply with law or to meet its changing business requirements without notice to you. Any updates or amendments will be posted on our website.

These Additional Terms and Conditions and any other matters arising out of or in relation to this Payment Schedule, shall be governed by and construed in accordance with the laws of England and Wales. You agree to submit to the exclusive jurisdiction of the English courts to settle any dispute which may arise out of or in connection with these terms and conditions.

Executed by the parties on the date of signing below.

<b>Signed by the Student:</b>	
Full name of student:	
Date of signing:	
<b>Signed on behalf of I Am Enough LLC</b>	
Full name of representative:	
Date of signing:	